



Network & Business Integration



ICT Training Services

- ICT training for end users and technical personnel
- Scheduled and private courses
- Tailored courses
- On-site and off-site training
- Bespoke course development
- Free learning assessment
- Software migration training

Microsoft
GOLD CERTIFIED
Partner

Learning Solutions

www.nexusos.co.uk

“Investment in Information and Communication Technology (ICT) can be rendered useless if your employees are not equipped with the correct skills to utilise the technology.”

Microsoft
GOLD CERTIFIED
Partner

Learning Solutions

In association with

comstor
a Westcon Group company



 **vmware** | enterprise **PARTNER**



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ICT training for end users
and technical personnel

Overview

Investment in Information and Communication Technology (ICT) can be rendered useless if your employees are not equipped with the correct skills to utilise the technology.

Nexus knows how critical it is to have stable ICT systems that integrate with your day to day business processes. Efficiency is an essential part of a successful organisation, so it is imperative that your personnel maximise your ICT investment by mastering the hardware and software solutions your organisation deploys.

It's a proven fact that effective ICT training not only equips individuals with the skills to be more productive in the workplace but also promotes confidence and loyalty. Your most valuable asset is your skilled workforce.

Nexus offers a wide range of ICT related training courses catering for end users and technical personnel.

Courses can be delivered at the Nexus ICT Training Suite in Exeter or at the client's premises. Training is available for most industry standard software products, including software developed by Nexus Open Software.

Bespoke training courses are also available for specialist software and other hardware and computer network infrastructure products.

When Nexus Open Systems deliver your ICT training, you can be confident that your staff will receive training from qualified instructors who have relevant real world experience. This means that combined with structured courseware and practical exercises, candidates will be given the knowledge to unlock the potential of your technology investment.

Our pre-sales training team is available to help you plan a training programme, customise a course, or advise you on your specific ICT training requirements.

“Extremely well run and organised course - Thanks”

South West RDA



Nexus ICT Training Services at a glance

- ICT training for end users and technical personnel
- Scheduled and private courses
- Personalised and tailored courses
- On-site at Nexus ICT Training Suite, Exeter
- Off-site at client premises
- Bespoke course development
- Free learning assessment and training needs analysis
- Floor walking and software migration assistance

Example Training categories

- Microsoft Official Curriculum (MOC) courses
- Specialist business software applications
- Web and software development
- Graphic design
- Computer hardware and infrastructure
- Network security and management
- Telephony and communications
- Products by Nexus Open Software

Course Options

Nexus has a flexible approach to ICT training and can accommodate candidates at all skill levels. Our training course options allow you to pick the right type of course and enable you to select a location, date and training style.

Scheduled (Open) Courses

Scheduled courses are planned on predetermined dates and are mostly held at Nexus Open Systems in Exeter. These courses are open to anyone and are a great way to train individuals or a small group of delegates who are looking to build on their existing skills. The itinerary and practical exercises follow industry standard courseware and each delegate receives certification for attending the course.

We publish our training schedule quarterly in advance and it contains many of our most popular ICT training courses as well as a number of specialist courses. Take a look at the current schedule on our website to see if an open course is suitable for your needs.

Private (Closed) and Tailored Training

Private or closed training courses can be delivered at our ICT Training Suite, at your premises or at other pre-agreed locations. They are available to organisations that have several employees who need training at the same time, or wish to focus the training on a customised itinerary. Tailored courses can be delivered to target the key topics that are of most importance to your business, with less attention paid to areas where skills are already present or non-essential.

Course modules can be extracted from various standard open course manuals and if necessary can be written to meet specific requirements.

Take a look at our course list to see the ICT Training courses we supply. This list is by no means exhaustive as we can provide training services for thousands of software and hardware solutions.

Private courses allow you to mix subjects and technologies into a single itinerary. This is often one of the most appropriate methods for training large groups of people. Contact our sales team to discuss your requirements.

Bespoke Training

Bespoke courses can be developed and delivered to meet your organisation's specific requirements. We provide a FREE Training Needs Analysis to help you create a training itinerary that will cover the subjects that will most benefit your delegates. These types of courses are an effective method of training users that are migrating to a new software application, as the course content, location and duration can be customised.

With Nexus ICT Training Services, your organisation can be confident that we understand the importance of effective technical training. Bespoke training courses are our most flexible service, as we work with you to train your employees and directly increase productivity in the workplace.

On-site Training

The majority of our ICT Training courses can also be delivered at your premises or at a suitable location of your choice. Onsite courses are beneficial if your organisation has several people that require training or if it requires the use of in-house systems. It also reduces the cost of the course and eliminates travel and subsistence costs. On-site training courses can be delivered in standard, tailored or bespoke formats.

“Friendly and informative instructor, lovely food, a really comfortable environment and relaxing atmosphere”

EDF Energy



Course Schedule

As courses are updated regularly please refer to our online course schedule for up to date information:

www.nexusopensystems.co.uk/training/CourseSchedule.ashx

Alternatively, you can contact us if you would prefer the course schedule to be faxed or emailed to you.

Tel: 01392 205095

Email: training@nexusos.co.uk

“Very knowledgeable instructor,
a good day and very well run”

The Wrigley Company Ltd

Microsoft
GOLD CERTIFIED
Partner

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vmware | enterprise
PARTNER

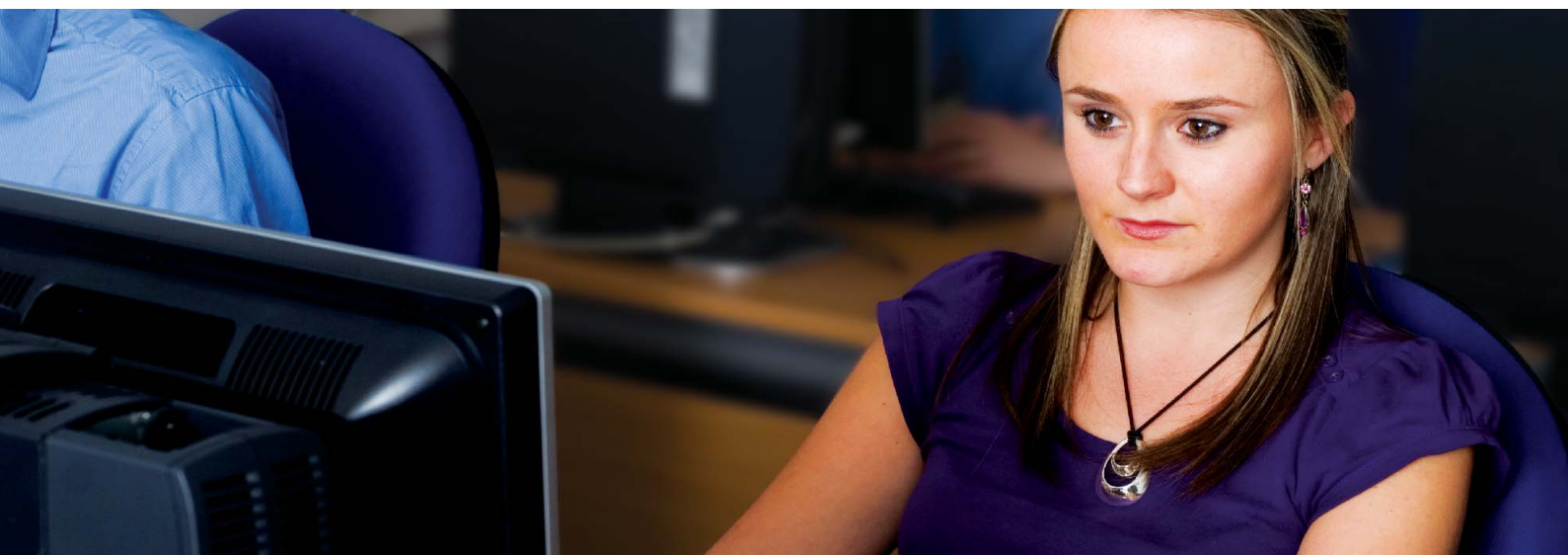
ICT Certification Courses

Nexus offer a portfolio of thousands of standard and customised ICT Training courses suitable for end users and technical personnel. Our course topics range from desktop applications to server and business computing courses.

Authorised courses are delivered for a number of leading ICT industry vendors, leading to career qualifications. Nexus are happy to offer advice on the best training path for you. Please contact our training advisors for further information.

Tel: 01392 205095

Email: training@nexusos.co.uk



Course List Examples

The following is a sample of some of the training courses offered. For a full course list visit our website:

www.nexusopensystems.co.uk/training/CourseList.ashx

Alternatively, you can contact us if you would prefer the course list to be faxed or emailed to you.

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Email: training@nexusos.co.uk

Virtualisation

- VMware Infrastructure 3 Install & Configure

Programming & Development Courses

- Microsoft SQL Server 2000
- Microsoft SQL Server 2005
- Programming with XML in the .NET Framework
- Introduction to Microsoft Visual Basic .NET

Database Reporting

- Designing a Supporting Solution Architecture
Microsoft SQL Server Reporting Services
- Crystal Reports 9.0, 10.0, 11.0

Microsoft Network Infrastructure

- Networks, Technologies & Operating System Essentials
- CompTIA Network+
- Maintaining & Troubleshooting Microsoft Windows Vista
- Deploying Microsoft Windows Vista Business Desktops
- Implementing and Supporting Microsoft Windows XP Professional
- Supporting Users Running Microsoft Windows XP Operating System
- Managing & Maintaining a Microsoft Windows Server 2003 Environment
- Implementing a Microsoft Windows Server 2003 Network Infrastructure
- Planning & Maintaining a Microsoft Windows 2003 Active Directory Infrastructure
- Implementing & Managing Microsoft Exchange Server 2003
- Introduction to Installing & Managing Microsoft Exchange Server 2007
- Managing Message Security Using Microsoft Exchange Server 2007
- Implementing & Administering Microsoft Internet Information Server 6.0
- Implementing Microsoft Office Live Communication Server (SP1)



Course List Examples Cont'd

Back Office

- Microsoft System Management Server 2003
- Microsoft ISA Server 2004

Microsoft Office

- Word
- Excel
- PowerPoint
- Access
- Outlook
- Visio
- Publisher

Project Management

- Microsoft Project
- ITIL
- Prince 2

Cisco Learning Partner Courses

- Interconnecting Cisco Networking Devices (ICND) part 1
- Interconnecting Cisco Networking Devices (ICND) part 2
- Building Cisco Multilayer Switched Networks (BCMSN)
- Building Scalable Cisco Internetworks (BSCI)
- Implementing Secure Converged Wide Area Networks (ISCW)
- Optimising Converged Cisco Networks (ONT)
- Securing Networks with PIX and ASA (SNPA)
- Quality of Service (QoS)

Hardware & Software Support

- CompTIA A+ Accelerated v10.0, 11.0
- CompTIA A+ Hardware Support
- CompTIA A+ Operating Support Skills v 10.0

Security

- CompTIA Security+

Trainer Skills

- CompTIA CTT (Train The Trainer)

Web Design & Publishing

- Introduction to Microsoft .NET Web Development
- Introduction to JavaScript
- HTML Web Standards
- Adobe Dreamweaver
- Adobe Fireworks
- Adobe Photoshop
- Microsoft FrontPage

Nexus Open Software Products

- MiWeb
- MiCore
- MiCRM
- MiSupport
- SPAR.net

Our Expertise

Nexus are proud to have gained authorisation to deliver certified training courses for Microsoft, Cisco and VMware. This is an endorsement of our high standards of quality in training delivery. We also offer training courses on behalf of a number of additional vendors.



MOC (Microsoft Official Curriculum) Training Courses

As a Microsoft Gold Partner, Nexus Open Systems offers the complete range of MOC (Microsoft Official Curriculum) courses. These courses are always delivered by an MCT (Microsoft Certified Trainer).

Registered to accept Microsoft Software Assurance Benefit Program vouchers



Cisco Learning Partner Courses

Nexus Open Systems delivers authorised Cisco training in partnership with Comstor, an authorised Cisco Learning Partner. A variety of courses are available that offer career certification towards the Cisco CCNA and CCNP qualifications.



Authorised VMware Training

As a VMware Enterprise Partner, Nexus are the only authorised partner able to deliver certified courses in Exeter. This includes courses that are prerequisites to becoming a VMware Certified Professional.

Vendor Independent Courses - Unbiased Knowledge

Vendor independent courses are suitable when you want to mix subjects or technologies in a Private or Tailored course. These courses are structured around vendor specific courseware in terms of topic and content but are developed with an independent and unbiased approach.

Accredited Instructors with "Real World" Experience

Receive training from instructors who keep their IT skills current by continuing to work in the field, bringing real life scenarios and knowledge to the training course. Our instructors still regularly work on-site, implementing solutions for our clients. These skills, combined with years of professional ICT training experience ensure our training courses are relevant and useful.

Smaller Class Sizes - Quality not Quantity

Nexus Open Systems believes in delivering quality training. To maximise the learning experience for each delegate, Nexus classrooms facilitate a maximum of 12 delegates. This means greater interaction with the course instructor and more individual attention is available to each delegate.

Training Methodology with Hands-on learning

We follow a simple learning process consisting of Preparation, Presentation, Participation and Verification. The instructor prepares delegates for what they are about to learn. The instructor presents each module of the course and the delegates participate using the courseware and training equipment. By the engagement of practical learning sessions, delegates skills are verified by the instructor.

High-Tech Training Suite with the Latest Technology

If you opt to book your training at our comfortable, high tech ICT Training Suite in Exeter, it is equipped with the latest space saving desktop PCs and LCD screens, with height, tilt and swivel adjustable controls. Delegates each have use of an individual desk and fully adjustable chair to meet health and safety requirements. Classroom specification computer projection is ceiling mounted, offering a sharp image from all seating positions.

"Very well run training environment and an excellent day overall"

Ashford Solicitors



What's Included

When you attend a Nexus training course, you can be assured of a professional, welcoming experience. We believe in going the extra mile to ensure your complete satisfaction, from start to finish.

All Training Courses

Comprehensive Courseware and Manuals

Each delegate is issued with a comprehensive manual. This is an excellent post-training tool to assist the delegate after the course and in the workplace. Manuals are written in plain English with step by step guides, lessons, and topics to help consolidate your learning.

Course Handouts and Exercises

Customised training literature can be collated to meet the needs of specific training courses. It can range from a set of short handouts to more in-depth content or practical, predefined demonstrations.

This is especially useful for workshops and tailored or bespoke training courses.

Course Certificate of Achievement

Every delegate that attends and completes a Nexus ICT Training course will receive a signed certificate of achievement. The certificate shows the delegate name, course title and date of course attendance. Certificates are always useful to keep as a record of training attendance.

Courses at the Nexus ICT Training Suite

Our dedicated ICT Training Suite on Pynes Hill Business Park in Exeter is specified to the highest standards, has ample parking and is easy to find. Each delegate has the use of their own high specification HP Intel PC with LCD flat screen for the duration of the training course.

Free Wireless Internet Access

During breaks throughout the day you can collect your email or connect to work using our free wireless internet connection. Just speak to your instructor who will help you configure your device.

Clean and Relaxing Environment

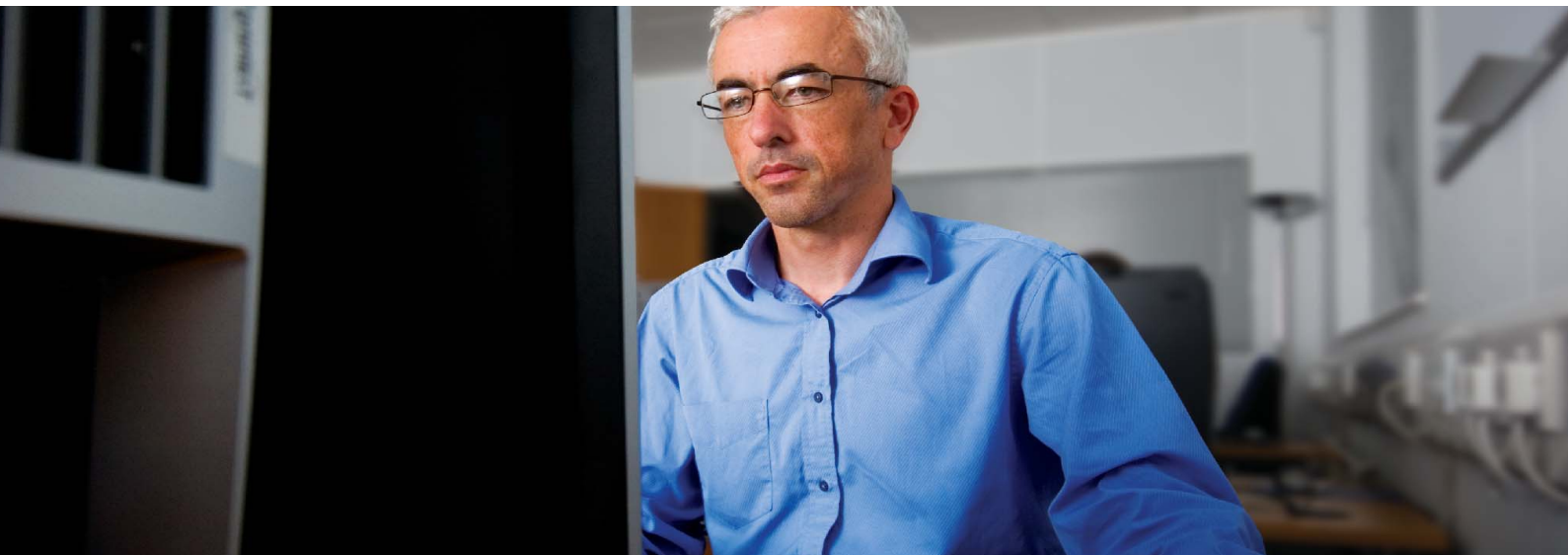
We pride ourselves on our training facilities and strive to make your time with us enjoyable. Lunch and refreshments are served in the delegates rest area with comfortable chairs and Freeview LCD TV.

Lunch

A buffet lunch will be provided each day. The buffet may include a variety of sandwiches, wraps, savouries, cakes and fruit. If you have any special dietary needs please let us know prior to your course attendance and we will be pleased to arrange a specific lunch to meet your requirements.

Refreshments

Tea, coffee and cold beverages are available throughout the day. Specific break times are set for mid morning and mid afternoon with either cakes or biscuits.



Nexus Learning Credits

Nexus Learning Credits (NLC) are designed to provide organisations with a clear and precise pricing structure for bulk ICT training procurement.

You can protect and extend the life of your valuable ICT training budget, and make it go further by purchasing Nexus Learning Credits, which do not expire!

Pre-paid training vouchers can be used to book any Nexus training service. They can be used to secure discounted rates and provide a flexible solution that allows you to plan and manage your training programmes with ease.

“The course was really helpful for my everyday work. I will definitely request further training”

EDF Energy

Benefits of NLC

- One invoice
- Secures against price increases
- Never expires
- Redeem against any course
- Greater discounted rates secured
- Pre-plan your training programmes
- Easily manage your training budget



Company Contact Details

Nexus Open Systems Ltd.

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Exeter
Devon
EX2 5AZ

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Web: www.nexusos.co.uk
Web Portal: <https://www.nexusos.net/portal/systems>

Vat Reg No. 723 2216 73
Co. Reg No. 3603046

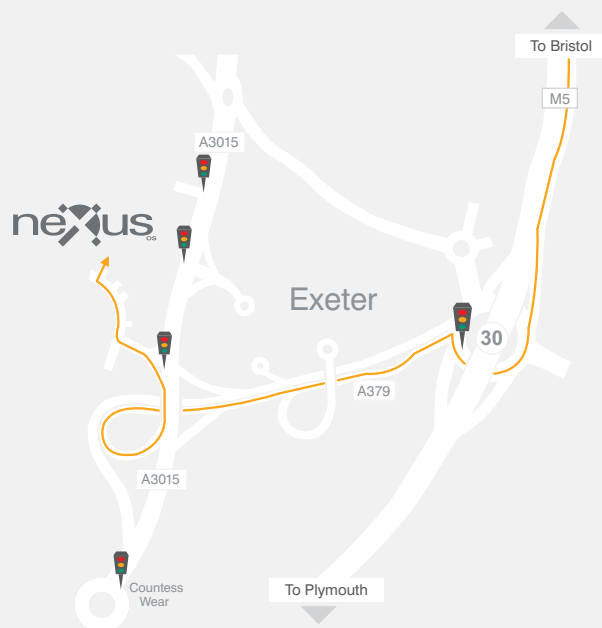
Railway Stations

Digby & Sowton (Exeter) Railway Station
(5 minutes drive from Nexus)

Exeter St Davids (Mainline) Railway Station
(25 minutes drive from Nexus)

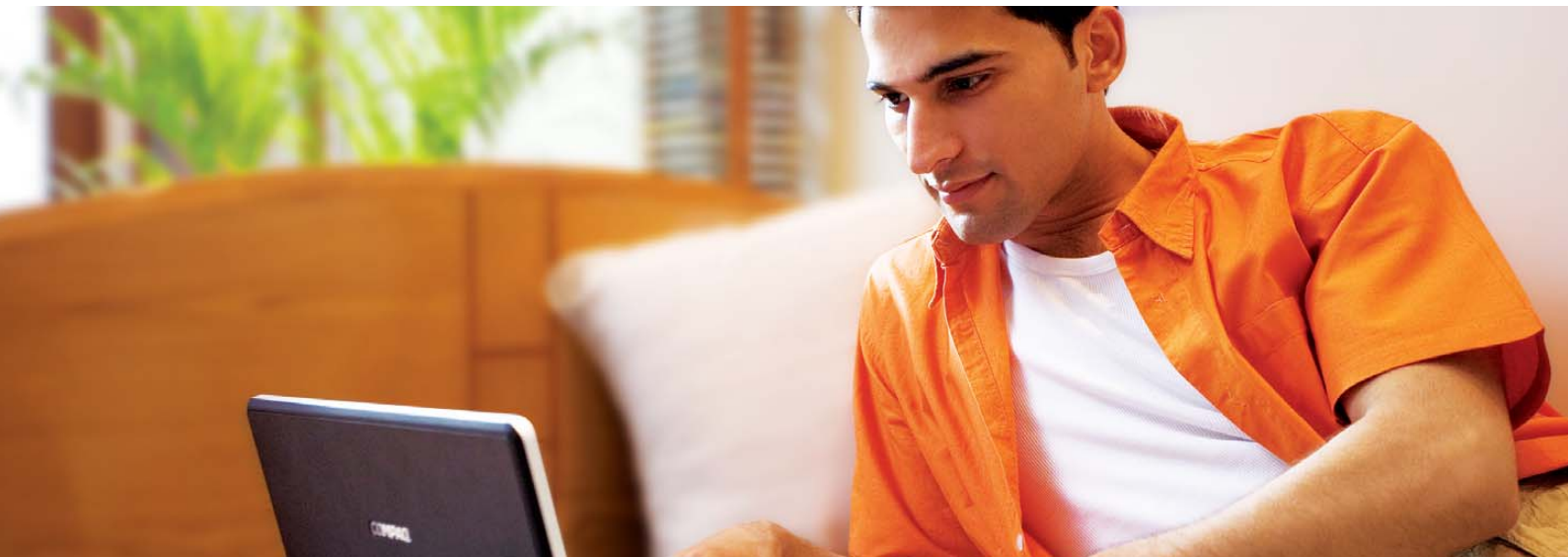
Airport

Exeter International Airport
(10 minutes drive from Nexus)



Directions

- Leave M5 at Junction 30, take the A379 towards Exeter City Centre. Keep on this road.
- Do not take either of the exits to the left. The road circles around to the left and filters onto a dual carriageway. Stay on the left and immediately take the first left filter leading up to the traffic lights.
- Turn left at the lights - signposted Pynes Hill Business Park. At the T-junction (NFU opposite) turn right.
- Take the fourth entrance on the right into the Nexus Car Park.



Accommodation

The following accommodation is approximately 5 minutes drive from Nexus:

Premier Travel Inn

398 Topsham Road, Exeter, Devon, EX2 6HE
Tel Reservations: 0870 1977097
Web: <http://www.premiertravelinn.com>

Exeter Arms Hotel

Rydon Lane, Middlemoor, Exeter, Devon, EX2 7HL
Tel: 01392 435353

“The instructor made a difficult subject interesting and amplified the topics for us - well done”

South West Water

The following accommodation is approximately 10 minutes drive from Nexus:

The Devon Hotel

Matford, Exeter, EX2 8XU
Tel: 01392 259268
Tel Reservations: 01289 831348
Web: <http://www.devonhotels.com>

Express by Holiday Inn

Guardian Road, Exeter Business Park,
Exeter, Devon, EX1 3PE
Tel: 01392 261000
Tel Reservations: 0870 4009068
Web: <http://www.hiexpress.co.uk>

“ Our pre-sales training team is available to help you plan a training programme, customise a course, or advise you on your specific ICT training requirements.”

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or email training@nexusos.co.uk



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Websites

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www.nexusopensoftware.co.uk

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